



ENAGIC® (MALAYSIA) SDN BHD

Registration No.: 201101042983

Direct Sales License No.: AJL931978

Unit 25-6 & 27-6, The Boulevard, Mid Valley City, Lingkaran Syed Putra, 59200, Kuala Lumpur

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www.enagic-my.com

EXTENDED WARRANTY FORM

FOR OFFICE USE ONLY	RECEIVED BY:		DATE OF EXTENDED:	
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A. PRINCIPAL INFORMATION.

Applicant's Name:	
ID No:	

B. MACHINE DETAILS.

Machine:	
Serial Number:	

C. WARRANTY DETAILS.

****All prices are zero-rated of GST****

<input type="checkbox"/> OPTION A MYR 1,000.00	Only applicable to NEW BUYER	
	FREE one-time deep cleaning service Utilized on:	<ul style="list-style-type: none"> An Instance of electrolysis enhancer damage coverage. Additional 3 years warranty from the date of purchased. On all internal parts of the machine.
<input type="checkbox"/> OPTION B MYR 1,500.00	Applicable to EXISTING BUYER (with valid warranty)	
	FREE one-time deep cleaning service Utilized on:	<ul style="list-style-type: none"> An Instance of electrolysis enhancer damage coverage. Additional 3 years warranty from the date of purchased. On all internal parts of the machine.
<input type="checkbox"/> OPTION C MYR 1,500.00	Applicable to EXISTING BUYER (with expired warranty)	
	FREE one-time deep cleaning service Utilized on:	<ul style="list-style-type: none"> An Instance of electrolysis enhancer damage coverage. Additional 3 years warranty from the date of purchased. On all internal parts of the machine, except for chamber defect (all machines) and CPU board set (K8)

D. PAYMENT METHODS. – SINGLE PAYMENT ONLY

<input type="checkbox"/> CREDIT CARD	Swipe in the office	<input type="checkbox"/> Visa <input type="checkbox"/> Master	Amount:		
<input type="checkbox"/> CHEQUE/ REMITTANCE	PBB: 3-1777-8621-4	HLB: 223-00000-162			
<input type="checkbox"/> MOTO	Mail Order	<input type="checkbox"/> Visa <input type="checkbox"/> Master	Installment schemes more than 1 year are only applicable for OPTION A , should the payment be made together with the machine.		
	Credit Card Number:				
	Credit Card Expiry Date	(MM/YY)	<input type="checkbox"/> Public:	6/12	18/24 months
	Cardholder's Signature:		<input type="checkbox"/> CIMB:	6/12	24 months
			<input type="checkbox"/> UOB:	12	18/24 months
<input type="checkbox"/> B RAKYAT:			12	24/36 months	
		<input type="checkbox"/> CITIBANK:	12	24/36 months	

E. PAYMENT METHODS. – INSTALLMENT PLAN ONLY

Physically swipe in Enagic® Kuala Lumpur Office							OTHERS	UPAYME
MONTHS & BANKS	PUBLIC, AEON CREDIT, HONG LEONG	CIMB, CITI	UOB, BANK RAKYAT	OCBC	AFFIN, RHB	STANDARD CHARTERED	EPP & DCR	PUBLIC, MAYBANK
6	<input type="checkbox"/>	<input type="checkbox"/>	x	<input type="checkbox"/>	<input type="checkbox"/>	x	x	<input type="checkbox"/>
12	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Below schemes are only applicable for OPTION A , should the payment be made together with the machine.								
18	<input type="checkbox"/> PBB only	x	<input type="checkbox"/> UOB only	x	x	x	x	x
24	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	x
36	<input type="checkbox"/> PBB only	<input type="checkbox"/> CITI only	<input type="checkbox"/>	<input type="checkbox"/>	x	<input type="checkbox"/>	x	x

Updated on October 2020

F. TERMS AND CONDITIONS.

1. Copy of credit card (front side only) must be submitted for MOTO payment method.
2. A minimum Penalty Fee of MYR 150.00 per case (*zero-rated of GST*) onto the request for Cancellation and Amendment for each transaction.

G. TOTAL PAYMENT.

****All prices are zero-rated of GST****

TOTAL ☐ OPTION A - MYR 1,000.00

TOTAL ☐ OPTION B - MYR 1,500.00

TOTAL ☐ OPTION C - MYR 1,500.00

H. ALTERNATE PAYER SECTION (if required).

The Payer (Name).....bearing the NRIC/Passport
No:..... paying total of MYR.....for The Applicant
(Name).....

ALTERNATE PAYER'S SIGNATURE:

I. AGREEMENTS.

Enagic® (Malaysia) Sdn Bhd warrants to the original purchaser that this LeveLuk brand product (the 'product'), will be free from defective workmanship and materials, and agrees that it will, at its option, either repair or replace the defective product or part at no charge to the purchaser for the period(s) as set forth below.

This warranty does not apply to any cosmetic items of the product nor to any optional item(s) as set forth below.

It does not cover the exterior of the unit if it has been damaged or defaced, due to improper voltage or other misuse, abnormal service or been altered or modified in design or construction.

In order to enforce the rights under this limited warranty, the purchaser should follow the Operation Manual and the steps as set forth below and provide proof of purchase to Enagic® (Malaysia) Sdn Bhd.

The limited warranty described herein is an addition to whatever implied warranties may be granted to the purchasers by law.

ALL IMPLIED WARRANTIES INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR USE ARE LIMITED TO THE PERIOD(S) FROM THE DATE OF PURCHASE SET FORTH BELOW. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

Neither the sales personnel of the seller nor any other person is authorized to make any warranties or to extend the duration of any warranties beyond the time period described herein on the behalf of Enagic® (Malaysia) Sdn Bhd.

The warranties described herein shall be granted by Enagic® (Malaysia) Sdn Bhd and shall be the exclusive remedy available to the purchaser.

Correction of defects, in the manner and for the period of time described herein, shall constitute full satisfaction of all claims, whether based on contract, negligence, and strict liability or otherwise.

In no event will Enagic® (Malaysia) Sdn Bhd be liable or in any way responsible for any damages or defects in the product which were caused by repairs performed by anyone other than an authorized service representative nor shall Enagic® (Malaysia) Sdn Bhd be liable or in any way responsible for any accidental or consequential damages, so the above exclusion may not apply to you.

Any tampering with machine will cause the warranty voided by default.

THIS EXTENDED CONSUMER LIMITED WARRANTY IS VALID SOLELY FOR MACHINES PURCHASED AND INTENDED FOR USE IN THE COUNTRY OF PURCHASE. ANY DAMAGED INCURRED OUTSIDE OF THE COUNTRY OF PURCHASE (INCLUDING BUT NOT LIMITED TO DAMAGED CAUSED BY INCORRECT WATTAGE, INCORRECT VOLTAGE, AND/OR UNSUITABLE OR UNSAFE WATER SOURCE) IS NOT COVERED BY THIS LIMITED WARRANTY. THE USE OF ANY 3RD PARTY PRE-FILTER WILL RENDER THE WARRANTY VOIDED BY DEFAULT.

NOTICE TO CUSTOMER:

- This Extended Consumer Limited Warranty is NON-TRANSFERABLE unless WRITTEN AUTHORIZATION has been provided by Enagic® for a transfer of warranty.
- Be sure to have the model and serial number available when you seek service of your product.
- Please include this 'Extended Warranty' with machine when your machine needs deep cleaning, or you will be charged for regular price.
- Please make sure the 'Extended Warranty' will be protected from water when you ship your machine for deep cleaning!
- 'Extended Warranty' is applicable to all Enagic® machines that registered under Malaysia.

WARRANTY PERIOD:

- **Additional three (3) years**, with respect to parts and labor, on the condition that the electrolysis chamber is kept clean with an E-Cleaner powder once every two weeks. The E-Cleaner powder can be purchased separately as an optional maintenance kit.
- This extended warranty covers **one-time deep cleaning service for FREE** and **an instance of electrolysis enhancer damage coverage** – clients improperly move the machine while enhancer is still resident within the tank.

ADDITIONAL ITEMS NOT COVERED BY WARRANTY:

- Flexible pipe, hoses, accessories, printed materials, deep cleanings, enhancer damage, improper voltage, misuse and abuse of unit, machine alterations, damages caused by natural disasters, and shipping for products sent in for any service other than repair(s).

I hereby verified that all my personal information and data ("Personal Data") stated above are complete and accurate. I hereby acknowledge that my personal information may be shared with Enagic® (Malaysia) Sdn Bhd's related and/or affiliated company within Malaysia or outside Malaysia for the purposes of performing this agreement.

Furthermore, I hereby agree that my personal data shall be processed, stored, used and disclosed in accordance with the Enagic® (Malaysia) Sdn Bhd's Privacy Policy.

An Extended Warranty Card will be delivered to with no charge incurred to:

Recipient's Name:

Contact Number:

Delivery Address:

APPLICANT'S SIGNATURE:

DATE: