



ENAGIC (MALAYSIA) SDN BHD No. 971103-W (AJL931978)

Unit 27-6, 6F, The Boulevard Mid Valley City Lingkaran Syed Putra 59200 K.L  
Tel: 03-2282 2332 Fax: 03-2282 2335 Web: www.enagic-my.com

### Machine Repair Request

**Customer Information**

Machine Owner's Name:		Owner Distributor's ID No.:	
Distributor Name:			
Contact No.:		E-mail:	
Delivery Address:			
Postal Code:		City:	
Machine Model:		Serial No:	
Do you want the filter replaced? <input type="checkbox"/> HG-NEW <input type="checkbox"/> HG OLD <input type="checkbox"/> YES <input type="checkbox"/> NO <input type="checkbox"/> IF REQUIRED			
BRIEF DESCRIPTION OF THE PROBLEM: ----- -----			
Flex Hose	<input type="checkbox"/> Y <input type="checkbox"/> N	Diverter	<input type="checkbox"/> Y <input type="checkbox"/> N
Secondary Stand	<input type="checkbox"/> Y <input type="checkbox"/> N	EE tank	<input type="checkbox"/> Y <input type="checkbox"/> N

Service Performed:		Other Service Report:	
_____ Tray Upgrade	_____ Result: Deep cleaning		
_____ Base	_____ Flush		
_____ Power Supply	_____ Calibrate		
_____ Switch	_____ ORP test		
_____ Propeller	_____ pH test		
_____ Shaft			
_____ Ring	_____ Filter:	Parts:	
_____ Display	_____ Ok	Deep Cleaning:	
_____ End Plate	_____ Replaced	Filter:	
_____ No Fault	_____ Needs Replacement	Total (inclusive of 6% GST):	

**Terms and Conditions**

- I have read and complied with the instruction Checklist provided by Enagic.
- I understand that if the machine is determined by an Enagic Technician to require work that is not covered under warranty, shipping charges will apply.
- I understand that Enagic is only responsible for following the Repair Request as written on this form. It is my responsibility to provide a clear description of the problem with my machine. Enagic will attempt to clarify any issue presented on this form but is not responsible for errors resulting from misdescription by me.
- I understand that if the Enagic Technician determines that the unit is not working properly due to calcium build up, a deep cleaning will be done without any further notification.

I certify that I have read the machine repair instruction form and I have understand and agree to the terms and conditions.

Customer Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**\*\*\*For Office Use Only\*\*\***

Received By: \_\_\_\_\_ Date: \_\_\_\_\_