

MACHINE REPAIR FORM

ID NUMBER

| FOR OFFICE USE ONLY | RECEIVED BY: | | АР | PLICATION DATE: | | | |
|--|--------------|-------------|-------------------|-------------------|--------|--|--|
| A. PRINCIPAL INFORMATION. | | | | | | | |
| Applicant's Name: | | | | | | | |
| NRIC or Company No: | | | Date of Birth: | | | | |
| Phone No (Home/Office): | | | (Mobile): | | | | |
| Email Address: | | | | | | | |
| MACHINE DETAILS. | | | | | | | |
| Machine: | | | | | | | |
| Serial Number: | | | | | | | |
| B. ISSUES & SERVICE PERFORMED. | | | | | | | |
| Description of problems: | | | | | | | |
| Service Performed: | | | | | | | |
| Remarks: | | | | | | | |
| C. PARTS USED & MISC. **All prices are zero-rated of GST** | | | | | | | |
| PART NUMBER | QUANTITY | DESCRIPTION | l | PRICE | AMOUNT | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| | | | | | | | |
| TYPE OF WATER | TAP WATER | рН | | TOTAL PARTS | | | |
| Strong Kangen 11.0 | | | | Тах | | | |
| Kangen Water 9.5 | | | | Labor & Cleanning | | | |
| Beauty Water 5.5 | | | | Shipping Fee | | | |
| Strong Acidic 2.5 | | | | TOTAL AMOUNT | | | |

| D. SERVICE DEPARTMENT | <u>r.</u> | | | | | | |
|---|--------------------------------------|--------------------|--------------------------------|--|--|--|--|
| Name: | | | Service Date: | | | | |
| E. MACHINE TO BE DELIV | ERED TO: | | F. MACHINE TO BE COLLECTED BY: | | | | |
| Name: | | | | | | | |
| NRIC or Company No: | | | | | | | |
| Contact No.: | | | | | | | |
| Date: | | | | | | | |
| Address of delivery: | | | | | | | |
| Tracking Number: | GDEX: | | □ ABX: | | | | |
| G. TOTAL PAYMENT. | **All prices are zero-rated of GST** | | | | | | |
| TOTAL AMOUNT | MYR | | | | | | |
| SHIPPING FEE | MYR | | **if necessary** | | | | |
| TOTAL | MYR | | | | | | |
| H. PAYMENT METHODS. | - SINGLE PAYMENT ONI | LY | | | | | |
| CREDIT CARD | Swipe in the office | Visa | Master | | | | |
| | PBB: 3-1777-8621-4 | HLB: 223-00000-162 | | | | | |
| REMITTANCE | | | | | | | |
| | I | | | | | | |
| | Mail Order | 🗌 Visa | □ Master | | | | |
| *Commission may be vary | Credit Card Number: | | | | | | |
| from cheque/ remittance/ | Credit Card Expiry | | (MM/YY) | | | | |
| credit card swipe in the | Date | | | | | | |
| office. | | | | | | | |
| Please refer commission | Cardholder's | | | | | | |
| chart. | Signature: | | | | | | |
| I. TERMS AND CONDITIO | - | | | | | | |
| 1. Copy of credit card (front side only) must be submitted for MOTO payment method. | | | | | | | |
| 2. A minimum Penalty Fee of MYR 150.00 per case (zero-rated of GST) onto the request for Cancellation and Amendment for each | | | | | | | |
| | | | | | | | |
| J. <u>ALTERNATE PAYER SECTION (if required)</u> . | | | | | | | |
| The Payer (Name)bearing the NRIC/Passport | | | | | | | |
| No:for The Applicant | | | | | | | |
| (Name) ALTERNATE PAYER'S SIGNATURE: | | | | | | | |
| | | | | | | | |
| K. <u>AGREEMENT.</u> I hereby verified that all my personal information and data ("Personal Data") stated above are complete and accurate. I hereby | | | | | | | |
| acknowledge that my personal information may be shared with Enagic [®] (Malaysia) Sdn Bhd's related and/or affiliated company within | | | | | | | |
| Malaysia or outside Malaysia for the purposes of performing this agreement. | | | | | | | |
| Furthermore, I hereby agree that my personal data shall be processed, stored, used and disclosed in accordance with the Enagic® | | | | | | | |
| (Malaysia) Sdn Bhd's Privacy Policy. | | | | | | | |
| I hereby acknowledge that Enagic [®] (Malaysia) Sdn Bhd's technicians reserves the rights to conduct deep cleaning without my permission | | | | | | | |
| should upon inspection, the machine is unable to work properly due to calcium build up. Such service is not covered under the warranty. Distributors are to <u>TAKE NOTE</u> that there are items that are not covered by the warranty (refer to 'WARRANTY CARD' and 'MACHINE | | | | | | | |
| REPAIR INSTRUCTION') for more information. | | | | | | | |
| Should in any event that distributors require Loaner Machine, he/she is required to fill up the Loaner Machine Request Form. | | | | | | | |
| APPLICANT'S SIGNATURE: | | DATE: | | | | | |