



ENAGIC® (MALAYSIA) SDN BHD
(201101042983)(AJL931978)

COLLECTION POLICY

English Version

Please be informed that merchandise, (hereinafter referred to as “machines”, “emGuarde” and “Kangen Air”), Kangen Ukon Sigma Softgels, Kangen Ukon & Honey Soap and Botanical Beverage Mix Turmeric, (hereinafter referred to as “Ukon®”) and merchandise and Ukon®, (hereinafter referred to as “goods”).

1. ADMINISTRARION AND STORAGE FEE.

Merchandise & Ukon®.

Enagic® reserves the rights to impose an administration and storage fee, total of MYR 150.00 to purchasers upon collection or delivery under below circumstances:

1. Uncollected registered goods which have exceeded fourteen (14) days from the date of purchase;
and
2. Undelivered registered goods which have exceeded fourteen (14) days from the date of purchase.

2. ALLOCATION OF GOODS.

Merchandise.

Enagic® reserves the right to allocate the uncollected and undelivered registered merchandise towards another customers after purchaser have failed to collect or provide completed instruction for delivery within the stipulated given time.

Ukon®.

Enagic® reserves the rights to allocate the uncollected and undelivered registered Ukon® towards another customers after purchaser have failed to collect or provide completed instruction for delivery should the purchaser has failed to do so after two (2) months from the date of purchased. Thus, the product(s) will be automatically forfeited by default without any notice. Each Enagic® distributor is bound by his/her Distributor Agreement and the Policies and Procedures to honor this policy.

3. CONTACT US.

Should you have any concerns, queries, requests and complain in regard to the Collection Policy, please reach us directly during office hour as below:

Person: Muhammad Nur Hafiz bin Abdul Shukor (Jerry)
Contact No.: 603 2282 2332
Email: compliance@enagic-my.com