



**ENAGIC® (MALAYSIA) SDN BHD**

Registration No.: 201101042983

**Direct Sales License No.: AJL931978**

Unit 25-6 & 27-6, The Boulevard, Mid Valley City, Lingkaran Syed Putra, 59200, Kuala Lumpur

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[www.enagic-my.com](http://www.enagic-my.com)

## EXTENDED WARRANTY FORM

<b>FOR OFFICE USE ONLY</b>	<b>RECEIVED BY:</b>	<b>DATE OF EXTENDED:</b>
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### A. PRINCIPAL INFORMATION.

Applicant's Name:	
ID No:	

### B. MACHINE DETAILS.

Machine:	
Serial Number:	

### C. WARRANTY DETAILS. \*\*All prices are zero-rated of GST\*\*

<input type="checkbox"/> OPTION A MYR 1,000.00	<b>Only applicable to NEW BUYER</b>	
	FREE one-time deep cleaning service Utilized on:	<ul style="list-style-type: none"> <li>An Instance of electrolysis enhancer damage coverage.</li> <li>Additional 3 years warranty from the date of purchased.</li> <li>On all internal parts of the machine.</li> </ul>
<input type="checkbox"/> OPTION B MYR 1,500.00	<b>Applicable to EXISTING BUYER (with valid warranty)</b>	
	FREE one-time deep cleaning service Utilized on:	<ul style="list-style-type: none"> <li>An Instance of electrolysis enhancer damage coverage.</li> <li>Additional 3 years warranty from the date of purchased.</li> <li>On all internal parts of the machine.</li> </ul>
<input type="checkbox"/> OPTION C MYR 1,500.00	<b>Applicable to EXISTING BUYER (with expired warranty)</b>	
	FREE one-time deep cleaning service Utilized on:	<ul style="list-style-type: none"> <li>An Instance of electrolysis enhancer damage coverage.</li> <li>Additional 3 years warranty from the date of purchased.</li> <li>On all internal parts of the machine, except for chamber defect (all machines) and CPU board set (K8).</li> </ul>

### D. PAYMENT METHODS. – SINGLE PAYMENT & INSTALLMENT PLAN

<input type="checkbox"/> CREDIT CARD	Swipe in the office	<input type="checkbox"/> Visa <input type="checkbox"/> Master	Amount:
<input type="checkbox"/> CHEQUE/ REMITTANCE	PBB: 3-1777-8621-4	HLB: 223-00000-162	Amount:
<input type="checkbox"/> MOTO	Mail Order	<input type="checkbox"/> Visa <input type="checkbox"/> Master	Amount:
	Credit Card Number:		<input type="checkbox"/> Public: 6/12/18/24 months <input type="checkbox"/> CIMB: 6/12/24 months <input type="checkbox"/> UOB: 12/18/24 months <input type="checkbox"/> B RAKYAT: 12/24/36 months <input type="checkbox"/> HLB BANK: 6/12/18/24 months
	Credit Card Expiry Date	(MM/YY)	
	Cardholder's Signature:		

### E. PAYMENT METHODS. – INSTALLMENT PLAN ONLY

MONTHS & BANKS	**Physically swipe in Enagic® Kuala Lumpur Office**			OTHERS		
	HSBC, HONG LEONG	BSN, CITI, CIMB, AFFIN, RHB, AMBANK, OCBC, PUBLIC, STANDARD CHARTERED	UOB, BANK RAKYAT	AEON CREDIT	PRESTO PAY (Previously EPP)	DREAMSHOP (DCR) LINK
6	<input type="checkbox"/>	<input type="checkbox"/>	x	<input type="checkbox"/>	x	<a href="https://bit.ly/enagicdcr">https://bit.ly/enagicdcr</a>
12	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
18	<input type="checkbox"/>	x	<input type="checkbox"/> UOB ONLY	<input type="checkbox"/>	x	
24	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
36	<input type="checkbox"/> HSBC only	<input type="checkbox"/> BSN, OCBC, PBB & SCB only	<input type="checkbox"/>	<input type="checkbox"/>	x	
48	x	<input type="checkbox"/> PBB only	x	x	x	
60	x	<input type="checkbox"/> SCB only	x	x	x	

### F. TERMS AND CONDITIONS.

- Copy of credit card (front side only) must be submitted for MOTO payment method.
- A minimum Penalty Fee of MYR 150.00 per case (zero-rated of GST) onto the request for Cancellation and Amendment for each transaction.

**G. TOTAL PAYMENT.***\*\*All prices are zero-rated of GST\*\**

<b>TOTAL</b>	<input type="checkbox"/> OPTION A - MYR 1,000.00
<b>TOTAL</b>	<input type="checkbox"/> OPTION B - MYR 1,500.00
<b>TOTAL</b>	<input type="checkbox"/> OPTION C - MYR 1,500.00

**H. ALTERNATE PAYER SECTION (if required).**

The Payer (Name).....bearing the NRIC/Passport No:..... paying total of MYR.....for The Applicant (Name).....  
 ALTERNATE PAYER'S SIGNATURE: .....

**I. AGREEMENTS.**

*Enagic® (Malaysia) Sdn Bhd warrants to the original purchaser that this LeveLuk brand product (the 'product'), will be free from defective workmanship and materials, and agrees that it will, at its option, either repair or replace the defective product or part at no charge to the purchaser for the period(s) as set forth below.*

*This warranty does not apply to any cosmetic items of the product nor to any optional item(s) as set forth below.*

*It does not cover the exterior of the unit if it has been damaged or defaced, due to improper voltage or other misuse, abnormal service or been altered or modified in design or construction.*

*In order to enforce the rights under this limited warranty, the purchaser should follow the Operation Manual and the steps as set forth below and provide proof of purchase to Enagic® (Malaysia) Sdn Bhd.*

*The limited warranty described herein is an addition to whatever implied warranties may be granted to the purchasers by law.*

ALL IMPLIED WARRANTIES INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR USE ARE LIMITED TO THE PERIOD(S) FROM THE DATE OF PURCHASE SET FORTH BELOW. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

*Neither the sales personnel of the seller nor any other person is authorized to make any warranties or to extend the duration of any warranties beyond the time period described herein on the behalf of Enagic® (Malaysia) Sdn Bhd.*

*The warranties described herein shall be granted by Enagic® (Malaysia) Sdn Bhd and shall be the exclusive remedy available to the purchaser.*

*Correction of defects, in the manner and for the period of tie described herein, shall constitute full satisfaction of all claims, whether based on contract, negligence, and strict liability or otherwise.*

*In no event will Enagic® (Malaysia) Sdn Bhd be liable or in any way responsible for any damages or defects in the product which were caused by repairs performed by anyone other than an authorized service representative nor shall Enagic® (Malaysia) Sdn Bhd be liable or in any way responsible for any accidental or consequential damages, so the above exclusion may not apply to you.*

*Any tampering with machine will cause the warranty voided by default.*

THIS EXTENDED CONSUMER LIMITED WARRANTY IS VALIDE SOLELY FOR MACHINES PURCHASED AND INTENDED FOR USE IN THE COUNTRY OF PURCHASED. ANY DAMAGED INCCURED OUTSIDE PF THE COUNTRY OF PURCHASED (INCLUDING BUT NOT LIMITED TO DAMAGED CAUSED BY INCORRECT WATTAGE, INCORRECT VOLTAGE, AND/OR UNSUITABLE OR UNSAFE WATER SOURCE) IS NOT COVERED BY THIS LIMITED WARRANTY. THE USE OF ANY 3<sup>RD</sup> PARTY PRE-FILTER WILL RENDER THE WARRANTY VOIDED BY DEFAULT.

**NOTICE TO CUSTOMER:**

- *This Extended Consumer Limited Warranty is NON-TRANSFERABLE unless WRITTEN AUTHORIZATION has been provided by Enagic® for a transfer of warranty.*
- *Be sure to have the model and serial number available when you seek service of your product.*
- *Please include this 'Extended Warranty' with machine when your machine needs deep cleaning, or you will be charged for regular price.*
- *Please make sure the 'Extended Warranty' will be protected from water when you ship your machine for deep cleaning!*
- *'Extended Warranty' is applicable to all Enagic® machines.*
- *'Extended Warranty' may be purchased as follows:*

OPTION A – NEW BUYER	'Extended Warranty' purchases need to be made on the same registration date.
OPTION B – EXISTING BUYER	'Extended Warranty' purchases can only be made while the original warranty is still in effect.
OPTION C – EXISTING BUYER	'Extended Warranty' purchases can only be made while the original warranty is no longer in effect.

Category	Warranty Period	Complimentary Services	Coverage on
OPTION A	Additional three (3) years	One-time deep cleaning service & an instance of Electrolysis Enhancer damage	On all internal parts of the machine
OPTION B			On all internal parts of the machine, except for chamber defect (all machines) and CPU board set (K8)
OPTION C			

**WARRANTY PERIOD:**

- **Additional three (3) years**, with respect to parts and labor, on the condition that the electrolysis chamber is kept clean with an E-Cleaner powder once every two weeks. The E-Cleaner powder can be purchased separately as an optional maintenance kit.
- This extended warranty covers **one-time deep cleaning service for FREE and an instance of electrolysis enhancer damage coverage** – clients improperly move the machine while enhancer is still resident within the tank.

**COMPLIMENTARY SERVICES:**

- **One-time deep cleaning service** is provided to all purchasers.
  - a) Purchasers are required to notify Enagic (Malaysia) Sdn Bhd on their intention to do one-time deep cleaning via email.
  - b) Purchasers from Peninsular Malaysia is required to send their machines to Enagic office.
  - c) Purchasers from East Malaysia shall be referred to Authorized Service Centre located to Sarawak, Sabah & Labuan. Enagic (Malaysia) Sdn Bhd reserves the rights to appoint any Authorized Service Centre to perform such service.
    - i. However, purchasers have the options to request Enagic (Malaysia) Sdn Bhd to perform such service.
  - d) Purchasers are responsible to make payment for delivery of the serviced machines. Otherwise, purchasers may choose to self-collect the serviced machines.
  - e) All payments must be made to Enagic (Malaysia) Sdn Bhd. Service Department shall advice the delivery charges in advance once the machine has been serviced and ready to be delivered/collected.
- **An instance of Electrolysis Enhancer damage** is provided to all purchasers.
  - a) Purchasers are required to notify Enagic (Malaysia) Sdn Bhd on their intention to proceed with an instance of Electrolysis Enhancer damage via email.
  - b) Purchasers are required to send their machines to Enagic Office.
  - c) Purchasers are responsible to make payment for delivery of the serviced machines. Otherwise, purchasers may choose to self-collect the serviced machines.
  - d) All payments must be made to Enagic (Malaysia) Sdn Bhd. Service Department shall advice the delivery charges in advance once the machine has been serviced and ready to be delivered/collected.

**NOTICE TO CUSTOMER:**

ALL PURCHASERS MUST ENSURE THAT ENHANCER TANK HAS BEEN REMOVED OR NO INDICATOR OF ELECTROLYSIS ENHANCER PRESENT IN THE ENHANCER TANK. ENAGIC (MALAYSIA) SDN BHD SHALL NOT BE RESPONSIBLE FOR ANY DAMAGE CAUSED BY PURCHASERS INCAPABILITY TO ADHERE TO THIS PROVISION OF AGREEMENT.

**ADDITIONAL ITEMS NOT COVERED BY WARRANTY:**

- Flexible pipe, hoses, accessories, printed materials, deep cleanings, enhancer damage, improper voltage, misuse and abuse of unit, machine alterations, damages caused by natural disasters, and shipping for products sent in for any service other than repair(s).

I hereby verified that all my personal information and data ("Personal Data") stated above are complete and accurate. I hereby acknowledge that my personal information may be shared with Enagic® (Malaysia) Sdn Bhd's related and/or affiliated company within Malaysia or outside Malaysia for the purposes of performing this agreement.

Furthermore, I hereby agree that my personal data shall be processed, stored, used and disclosed in accordance with the Enagic® (Malaysia) Sdn Bhd's Privacy Policy.

An Extended Warranty Card will be delivered to with no charge incurred to:

Recipient's Name:

Contact Number:

Delivery Address:

**APPLICANT'S SIGNATURE:**

**DATE:**