



**ENAGIC® (MALAYSIA) SDN BHD**

Company No.: 971103-W

**Direct Sales License No.: AJL931978**

Unit 25-6 & 27-6, The Boulevard, Mid Valley City, Lingkaran Syed Putra, 59200, Kuala Lumpur

Tel: (+60)3-2282 2332 Fax: (+60)3- 2282 2335

[www.enagic-my.com](http://www.enagic-my.com)

## **CONSUMER LIMITED WARRANTY** **(WARRANTY CARD)**

**LEVELUK JRIV**

**(Model TYH – 251)**

### **A. AGREEMENTS.**

*This agreement is made between the prospective purchaser (herein referred as 'Applicant', and Enagic® (Malaysia) Sdn Bhd ('herein referred as ENAGIC').*

*This agreement is governed by the **Laws of Malaysia** and by the following **Set of Enagic®'s Policies; i.e. Distributor Policies & Procedures, Privacy Notice, Refund Policy, Collection Policy and Delivery Policy**, which is published on Enagic® (Malaysia) Sdn Bhd's website; [www.enagic-my.com](http://www.enagic-my.com). The Applicant is bound by the the provisions of Enagic® (Malaysia) Sdn Bhd's **Sets of Policies** and this agreement (including any amendments thereto which shall be furnished to me from time to time).*

1. *Enagic® warrants to the original purchaser that this Leveluk brand product (herein referred as 'product'), will be free from defective workmanship and materials, and agrees that it will, at its option, either repair or replace the defective product or part thereof with a new or remanufactured equivalent at no charge to the purchaser for the period(s) set forth below.*
2. *To the maximum extent permitted by law, this warranty does not apply to any optional item(s) set forth below nor to any product the exterior of which has been damaged or defaced, which has been subjected to improper voltage or other misuse, abnormal service or which has been altered or modified in design or construction.*
3. *In order to enforce the rights under this limited warranty, the purchaser should follow the Operation Manual for the product which is included in the packaging for the product and the steps set forth below and **\*provide proof of purchase to Enagic®. \****  
**TO THE MAXIMUM EXTENT PERMITTED BY LAW, ALL IMPLIED WARRANTIES INCLUDING THE WARRANTIES OF MERCHANTABILITY AND FITNESS FOR USE ARE LIMITED TO THE PERIOD(S) FROM THE DATE OF PURCHASE SET FORTH BELOW.**
4. *Neither the sales personnel of the seller nor any other person is authorized to make any warranties or to extend the duration of any warranties beyond the time period described herein on behalf of Enagic®.*
5. *The warranties described herein shall be granted by Enagic® and, to the maximum extent permitted by law, shall be the sole and exclusive remedy available to the applicant. To the maximum extent permitted by law, correction of defects, in the manner and for the period of time described herein, shall constitute full satisfaction of all claims, whether based on contract, negligence, strict liability or otherwise. To the maximum extent permitted by law, in no event will Enagic® be liable or in any way responsible for any damages or defects in the product which were caused by repairs performed by anyone other than an authorized service representative nor shall Enagic® be liable, or in any way responsible, for any incidental or consequential damages, so the above exclusion may not apply to you.*

**THIS LIMITED WARRANTY COVERS REPAIR AND SERVICE FOR MACHINES PURCHASED WITHIN MALAYSIA ONLY.**

**PLEASE NOTE THAT ALL SHIPPING CHARGES MUST BE PAID FOR BY THE APPLICANT.**

6. *Certain legislation may imply warranties or conditions or impose obligations which cannot be excluded, restricted or modified except to a limited extent. Notwithstanding any other provision of this warranty document, this warranty document must be read subject to those statutory provisions. If those statutory provisions apply, notwithstanding any other provision of this Agreement, to the extent to which Enagic® is entitled to do so, Enagic® limits its liability in respect of any claim to:*
  - (a) *in the case of goods, at Enagic®'s option:*
    - (i) *the replacement of the goods or the supply or equivalent goods;*
    - (ii) *the repair of the goods;*
    - (iii) *the payment of the cost of replacing the goods or acquiring equivalent goods; or*
    - (iv) *the payment of having the goods repaired; and*
  - (b) *in the case of services, at Enagic®'s option:*
    - (i) *the supply of the services again; or*
    - (ii) *the payment of the cost of having the services supplied again.*

**Enagic® shall not process and accept any machine and/or parcel for any servicing request without the following:**

- 1) **Warranty Card; and**
- 2) **Machine Repair Form.**

<i>Electrolysis Water Generator:</i>	<i>Be sure to <b>PRESENT</b> the <b>WARRANTY CARD</b> and <b>Machine Repair Form</b> when you seek service for your product.</i>
<i>Warranty period for this product:</i>	<i><b>Three (3) years warranty</b> (from the date of purchased), with respect to parts and labor, on the condition that the product is kept clean with a cleaning cartridge, applied at least once a month. The cleaning cartridge can be purchased separately as an optional maintenance kit.</i>
<i>Additional items not covered by warranty:</i>	<i>Flexible pipe, hoses, accessories, printed materials, deep cleanings, enhancer damage, improper voltage, misuse and abuse of unit, machine alterations, damages caused by natural disasters, and shipping (both domestic and international) for products sent in under this warranty.</i>
<i>Where to obtain service:</i>	<i>At Enagic® (Malaysia) Sdn Bhd office and/or any of our appointed Authorized Service Centre which have been made available in our official website; <a href="http://www.enagic-my.com">www.enagic-my.com</a></i>

**MANUFACTURED BY ENAGIC FACTORY**

1-40-1 HOSHIDA-KITA, KATANO CITY

OSAKA, JAPAN

+81-(0)-72-893-2290

WARRANTY JRII