



# PRODUCT ORDER METHOD

Read the Privacy Policy  
(EN or MY)

## DISTRIBUTOR

## USER

### PERSONAL

1. Complete [Product Application Form](#)
2. I/C Copy: Both Sides, Clear Image.
3. [Bank Information](#)
4. Payment Method (Complete [Alternate Payer Form](#) if Payment Made by 3<sup>rd</sup> Party)

### CORPORATE

1. Complete [Product Application Form](#)
2. I/C Copy: Both Sides, Clear Image. (One of the **Board Director**)
3. [Bank Information](#)
4. SSM
5. Form 9
6. Form 49
7. Payment Method (Complete [Alternate Payer Form](#) if Payment Made by 3<sup>rd</sup> Party)

### PERSONAL

1. Complete [Product Application Form](#)
2. Payment Method (Complete [Alternate Payer Form](#) if Payment Made by 3<sup>rd</sup> Party)

### CORPORATE

1. Complete [Product Application Form](#)
2. Payment Method (Complete [Alternate Payer Form](#) if Payment Made by 3<sup>rd</sup> Party)

Form Submission

### Enagic Malaysia Payment Method Details

<b>SINGLE PAYMENT</b>	<b>Bank</b>	<b>Account Number</b>	<b>Beneficiary Name</b>	<b>REMARKS</b>
Cash/Remittance/Cheque	Public Bank	3177786214	Enagic (M) Sdn Bhd	Application can be registered and processed immediately with original bank in slip.
				Bank in slip via email (not original copy ) will take 1 working day for clearance.
	Hong Leong	22300000162		For payment via cheque, it will take 3-4 working days for clearance.
Credit Card (Swipe in the office)	VISA / MASTER only			The presence of credit card holder is compulsory.
<a href="#">Credit Card (Mail Order)</a>	VISA / MASTER only			Applicable for the card holder which is not able to make the payment in the office. Customer needs to fill up <a href="#">Mail Order Form</a> and provide a copy of credit card (front side only). * Commission may be vary from cash/cheque/remittance/Credit Card swipe in the office, please refer commission chart.

#### **INSTALLMENT (CREDIT CARD)**

<b>EPP</b>	<b>12 Months</b>	<b>24 Months</b>		<b>REMARKS</b>
Sponsor needs to assist customer/card holder to get the approval code from the respective bank officer. After get the approval code, customer MUST submit the original DDA form & CPV form to Enagic office.	<a href="#">Alliance Bank</a>	<a href="#">Alliance Bank</a>		The presence of credit card holder is unnessecary. Registrations can only be processed upon obtaining the approval code and authorizer name. EPP Forms; <a href="#">CPV (Customer Purchase Verification) Form</a> and Bank DDA Form can be downloaded from Enagic Website at <a href="http://www.enagic-my.com">www.enagic-my.com</a>
	<a href="#">Bank Islam</a>	<a href="#">Bank Islam</a>		
	<a href="#">CIMB Bank</a>	<a href="#">Hong Leong</a>		
	<a href="#">Hong Leong</a>	<a href="#">OCBC Bank</a>		
	MBF	<a href="#">Public Bank</a>		
	<a href="#">OCBC Bank</a>	<a href="#">RHB Bank</a>		
	<a href="#">Public Bank</a>			
	<a href="#">RHB Bank</a>			
<a href="#">UOB Bank</a>				
<b>DCR</b>	<b>12 Months</b>	<b>24 Months</b>		<b>REMARKS</b>
Card holder needs to fill up DCR form and provide a copy of IC & credit card (front side only) upon submission to Enagic office. Officer from DCR company will call the card holder for verification and send an SMS notification to notify them the status of the transaction.	Alliance Bank	Ambank		The presence of credit card holder is unnessecary. Will take at least 1 working day to be processed. Each credit card can only opt for <a href="#">DCR application</a> twice regardless it is APPROVED or DECLINED. Card holder needs to ensure there is sufficient credit limit upon submission  DCR Operation Hour: Monday - Friday, 10am - 5pm.
	AmBank	Citibank		
	Citibank	RHB Bank		
	Hong Leong			
	HSBC Bank			
	OCBC Bank			
	Public Bank			
	RHB Bank			
<b>Mail Order Form (MOTO)</b>	<b>Public Bank</b>	<b>CIMB Bank</b>	<b>UOB Bank</b>	<b>REMARKS</b>
Credit card holder needs to fill up the <a href="#">Mail Order Form</a> and submit together with the Application Form.	6/12/18/24 month	6/12/24/36 months	12/18/24 months	The presence of credit card holder is unnessecary. For UOB Installment, card holder needs to fill up the UOB DDA Form.

Pay at Office via Terminal/Swiper	Bank Types	Tenure (Months)	REMARKS
Customer may come to the office and made payment based on the availability of bank and tenure that Enagic Offers.	CIMB Bank	6/12/24/36	The presence of credit card holder is compulsory.
	Citibank	6/12/24/36	
	Hong Leong	6/12/18/24	
	Public Bank	6/12/18/24	
	Standard Chartered	12 & 24	
	UOB Bank	12/18/24	
Bank Rakyat	Tenure (Months)		REMARKS
Sponsor needs to assist customer and credit card holder to get the approval code from bank officer. Credit card holder must be presented while processing the transaction. Enagic requires original Bank Rakyat form only.	12/24/36		The presence of credit card holder is unnessecary. Registrations can be processed upon obtaining the approval code and authorizer name.

<u>E-PAYMENT</u>	Direct Debit (Standing Instructions) to Enagic CIMB Bank only	REMARKS
	Account no: 800-132-1512	
Customer MUST own/open a CIMB Bank. Applicant requires to fill up the <a href="#">Consent Authorisation form</a> , provide the IC copy front and back, Term and Conditions E-Payment and <a href="#">E-Payment Agreement</a> for CTOS checking. Once approved, customer may proceed to do the Standing Instruction (SI) at CIMB and the down payment for the desired machine together with the E-Payment Guarantee Agreement before submitting the application to Enagic office.	10/20 Months only	<p>Registration can only be processed once all the documents and down payment have been completed and made.</p> <p>Commission payout will be divided into two times to the uplines. The 1st commission will be paid out when the customer pay for the deposit and 2nd commission will be paid out upon full settlement by the customer. Kindly refer commission chart to see the amount of the commission.</p>

\* A minimum Penalty Fee of RM 159.00 per case onto all the request for Cancellation, Amendment and any Conversion for each Credit Card transaction.

Member Purchase is not entitled for installment scheme.

Shipping fees cannot be included with installment scheme. Kindly pay separately by Cash/Remittance/Cheque/Credit Card Single Payment.

All forms can be downloaded from Enagic Malaysia Website at [www.enagic-my.com](http://www.enagic-my.com)

Other Forms	Descriptions
Alternate Payer Form	Third party who paid on behalf
Bank Account Change and Update Form	Switch to a new bank account
Change of User to Distributor application	Convert to Distributor
Consent Authorisation Form (THIRD PARTY)	Give consent to Enagic to disclose my/our personal information
Consignment Agreement	Get the machine in advance before making payment
Consignment Machine Return Form	Return the consignment machine that not sold
Distributor information change form	Distributor account name transfer to immediate family member
Genealogy Request	Sales report request
Machine Pricelist	List of machines available with price
Machine Upgrade	Upgrade your machine to other model
Privacy Contact Form	Amend/remove/change personal details
Registration change form	Transfer the distributor account to other country
Machine Repair instruction	Step by step instructions regarding machine repair/maintenance
Repair request	Send in the machine for service/repair
Seminar room booking form	Book the seminar room for talk/demonstration
Supply Order	Machine's accessories purchase
Termination of Distributorship Agreement	Terminate the current distributor account
Tokurei	For those cannot afford to buy machine but would like to do business
Cancellation of Tokurei	Pay to cancel the Tokurei status and get the machine
UOB IPP Application form	UOB bank installment plan (to be attach together with mail order form)
SCB DDA Form	Standard Chartered bank installment plan

**Kindly refer to details below for service assistant:**

Perlis, Kedah, Penang, Perak, Terengganu, Kelantan, Pahang - [area1@enagic-my.com](mailto:area1@enagic-my.com)

Selangor, Kuala Lumpur, Negeri Sembilan - [area2@enagic-my.com](mailto:area2@enagic-my.com)

Sabah - [area3@enagic-my.com](mailto:area3@enagic-my.com)

Sarawak - [area4@enagic-my.com](mailto:area4@enagic-my.com)

Malacca, Johor - [area5@enagic-my.com](mailto:area5@enagic-my.com)

Commission Enquiry - [comm@enagic-my.com](mailto:comm@enagic-my.com)

Compliance Enquiry - [compliance@enagic-my.com](mailto:compliance@enagic-my.com)