

ENAGIC® (MALAYSIA) SDN BHD

Company No.: 201101042983

Direct Sales License No.: AJL931978

Unit 25-6 & 27-6, The Boulevard, Mid Valley City, Lingkaran Syed Putra, 59200, Kuala Lumpur

Tel: (+60)3-2282 2332 Fax: (+60)3-2282 2335 <u>www.enagic-my.com</u>

ENAGIC TRAVEL 2024

GENERAL INFORMATION & POLICIES

Distributors are given the opportunity to participate for a paid round-trip for one, to visit Enagic's facilities and offices in Okinawa and Osaka, Japan.

TRIP LOCATION

Okinawa and Osaka, Japan

Distributors have the option to join the trip to Osaka, Japan, *with additional charges incurred*.

TRIP DATES

Okinawa Trip | 20 – 24 June, 2024 Osaka Trip | 25 – 28 June, 2024

Okinawa Trip only (6D5N) Okinawa and Osaka Trip (9D8N)

ELIGIBILITY

Open to all Malaysian distributors*.

RSVP REQUIREMENTS

You are required to RSVP for the trip via https://bit.ly/enatravel24 by December 15, 2023, along with a deposit of MYR 1,000.00; otherwise, space is **not guaranteed**.

Payment in full is required by March 31st, 2024.

AIR TRAVEL

You are responsible for booking your own flight tickets for Enagic Trip 2024.

ACCOMMODATIONS

Enagic shall allocate you with a local 3-star hotel based on the age category (adult, child, infant)*.

Okinawa Trip – Aqua Citta Hotel* Double Bedroom (Twin Sharing)

MYR 3,410.00 per adult (inclusive of tipping charge) Child: With bed 90% / No bed 85%

Single Bedroom

An additional MYR 1,500.00 per adult is required. *Child: With bed 90% / No bed 85%*

Osaka Trip* - Aloft Dojima*

Double Bedroom (Twin Sharing)

MYR 2,480.00 per adult (inclusive of tipping charge) Child: With bed 90% / No bed 85%

Single Bedroom

An additional MYR 1,500.00 per adult is required. *Child: With bed 90% / No bed 85%*

AIRPORT GROUND TRANSFERS

Airport ground transportation will be provided for you and your guests from the airport to the hotel upon arrival and from the hotel to the airport upon departure.

You are required to notify us of your estimated arrival and departure time at the airport in order for us to arrange airport ground transfers.

GROUND TRANSFERS

Ground transportation will be provided in the bus coach form for you and your guests for the whole trip. Any confirmation of such arrangements will be provided in your email.

NOTE: Ground transportation will only be provided to you and your guests when you have decided to participate in our trip programme.

MEALS

You are fully responsible for your own meals.

INCIDENTAL CHARGES

No incidental charges are covered.

TRANSFERS

The trips are transferable but have no cash value.

CANCELLATION

Enagic must receive notification of any cancellations for the Enagic Travel 2024 to Okinawa with/without Osaka, Japan based on the following:

60 days before:

10% of the full amount to be charged.

45 days before:

10% of the full amount to be charged.

30 days before:

50% of the full amount to be charged.

15 days before:

no refund will be provided.

Enagic reserves the right to impose a cancellation fee as mentioned above.

In the event that you or your guests have contracted COVID-19, you may request to transfer

the trip to another person. Do notify Enagic in advance.

DISTRIBUTOR RESPONSIBILITIES

Distributors are responsible for making sure they have a current passport with an expiration date that is at least six months after the trip's end date.

GUEST POLICY

You are allowed to bring guests for the EnagicTravel 2024 to Okinawa and Osaka, Japan. However, all guests are responsible for booking their own flight, meals and etc. Accommodation shall be provided by Enagic as stated under accommodation section. Guests' registration can be made via https://bit.ly/enatravel24 by December 15, 2023, along with a deposit of MYR 1,000.00; otherwise, space is **not guaranteed**.

Payment in full is required by March 31st, 2024.

This is to ensure Enagic may arrange airport ground transportation as well as ground transportation for your guests accordingly. There will be no additional cost per guest, to be paid to Enagic, for airport ground transportation as well as ground transportation during the whole trip.

Guest may not be an Enagic Distributor and can be children.

THESE POLICIES ARE SUBJECT TO CHANGE WITHOUT NOTICE.

RSVP

HOW DO I RSVP AND REGISTER?

You are required to RSVP for the trip via email; https://bit.ly/enatravel24 by December 15, 2023, along with a deposit of MYR 1,000.00; otherwise, space is **not guaranteed**.

Payment in full is required by March 31st, 2024.

WHAT IS MY DEADLINE TO RSVP?

December 15, 2023

WHAT HAPPENS IF I CANNOT ATTEND?

The trip is transferable but has no cash value. You are required to notify Enagic in advance. However, we would be delighted if you could attend the trip.

WHAT HAPPENS IF I CONFIRM THAT I AM COMING AND THEN NEED TO CANCEL?

Enagic must receive notification of any cancellations based on the cancellation policy as mentioned above. You may request for a cancellation. However, you are subjected to our cancellation policy.

Cancellation fee will not be waived in the event that travelers have contracted COVID-19 within seven

(7) days from the date of travel. However, the trip is transferable.

WHAT HAPPENS IF I DO NOT CONFIRM THAT I AM COMING, AND I RSVP AFTER THE DEADLINE?

Enagic would love to give you the pampering that you deserve! In order for us to do that, you must let us know in advance that you are coming so we can make the necessary arrangement for you. Unfortunately,we cannot guarantee the accommodation, airport ground transportation as well as ground transportation without providing an RSVP by the date listed above.

ACCOMODATIONS

WHERE WILL I BE STAYING?

Enagic shall allocate you with a local 3-star hotel.

You will be staying at the Aqua Citta Hotel during the whole trip of Okinawa and Aloft Dojima during the whole trip of Osaka.

TRANSPORTATIONS

ARE AIRPORT GROUND TRANSFER PROVIDED?

Airport ground transportation will be provided for you from the airport to the hotel upon arrival and from the hotel to the airport upon departure.

You are required to notify us of your estimated arrival and departure time at the airport in order for us to arrange airport ground transfers.

ARE GROUND TRANSFER PROVIDED?

Ground transportation will be provided in the bus coach form for you for the whole trip. Any confirmation of such arrangements will be provided in your email.

NOTE: Ground transportation will only be provided to you when you have decided to participate in our trip programme.

ARE AIRPORT AND GROUND TRANSPORTATION PROVIDED TOTHE GUESTS?

There will be no additional cost per guest, to be paid to Enagic, for airport ground transportation and ground transportation during the trip.

However, no ground transportation will be provided when your guests have decided not to participate in our programme.

ITENARARY

WHEN WILL I KNOW WHAT WE WILL BE DOING DURING THE TRIP?

As we finish planning your trip, make sure to regularly check your email pertaining to your trip. Enagic has finalized the activities that you will be doing for the whole trip to Okinawa and Osaka, Japan. You are expected to be part of the activities that we have planned for you and your guests during the trip.

Should you are not invited for the *Ceremony/VIP Dinner** for Top Contest Winner on the **Day 02 (21 June 2023, Friday)**, you are expected to be part of our programme to visit *Okinawa Aquarium**.

On **Day 03 (22 June 2023, Saturday)**, you are expected to participate for our highlight of the trip which is the *Enagic 50th Anniversary Global Convention**.

Day 04 (23 June 2023, Sunday), we are delightful if you could be part of our specially curated trip; *Okinawa Tour**.

However, you and your guests have the flexibility to arrange yourself on the activities on Day 02, Day 03 and Day 04. Enagic will not arrange any ground transportation should you and your guests have decided not to be part of our programme.

WHO DO I ASK IF I HAVE QUESTIONS DURING THE TRIP?

Someone will be assigned to you during your trip.

WHAT SHOULD I PACK, AND IS THERE A DRESS CODE?

We recommend casual attire for the trip to Enagic Travel 2024. You may want to bring formal attire for the Ceremory/VIP Dinner and Enagic 50th Anniversary Global Convention. Do stay tuned for any official announcement from HQ for these events.

YOU MAY WANT TO PACK:

- Clothing appropriate for the trip
- · Lightweight layers or jackets
- Umbrella in case of rain
- Comfortable walking shoes
- Sun hat, sunscreen
- Water bottle

GLOSSARY OF TERMS

ACCOMODATION

Aqua Citta Hotel

Address: 3 Chome-2-20 Maejima, Naho, Okinawa 900-0016, Japan

Aloft Dojima

Address: 2 Chome-1-31 Dojimaha, Kita Ward, Osaka, 530-0004, Japan

AGE CATEGORY

Adult

12 years old and above is considered as an adult.

Child

2 years and above is considered as a child.

Infant

2 years and below is considered as an infant. No charge will be incurred. Enagic reserves the right to charge the infant as child if the infant requires seat (TBC).

CEREMONY/VIP DINNER

This is an event to celebrate the achievement of Enagic Distributors who have win the Top Contest Winner. You may only participate in this event should you have received an invitation.

DISTRIBUTOR

Individual/Entity that purchased Enagic's product(s) with the intention to promote and advertise Enagic business, products, and services. Enagic distributor has the privileges and shall be entitled and eligible for any commission or bonus that Enagic Compensation Plan has to offer.

ENAGIC 50TH ANNIVERSARY GLOBAL CONVENTION

This is the highlight of the trip. Attendees are required to make payment of USD 100.00 or JPY 15,000.00 to be part of this remarkable milestone event of Enagic.

OKINAWA AQUARIUM

You and your guests may join us to visit Okinawa Aquarium. An additional cost will be charged, and we shall notify you soon. This is subject to changes.

OKINAWA TOUR

You and your guests will have the chance to experience and visit places like Shuri Castle (Outside), Naminoue-Gu Shrine, Gala Sea Salt Museum, Kokusai Street, and American Village. Lunch will be provided for you and your guests should you have decided to be part of this tour.

An additional cost of MYR 400.00 per person will be charged.

OSAKA TRIP

You and your guests may participate in the trip to Osaka providing that you have made the registration and full payment to Enagic. An additional charge will be imposed to you based on the policies as mentioned above.